

Welcome to the first issue of NYEE InSight!



James C. Tsai, MD, MBA

I am very pleased that New York Eye and Ear Infirmary of Mount Sinai (NYEE) has created this newsletter to inform all physicians and staff about the wonderful work going on at our hospital, thereby highlighting the extraordinary team of talented individuals who make a difference in the lives of our patients every day.

Our hospital is changing and evolving. We have thanked our colleagues who have departed for new career opportunities and have welcomed new colleagues. But with change comes the opportunity for further growth and improvement. As we move forward, the goal is to retain those special qualities that have made NYEE a leading specialty hospital in patient care, education, and innovation.

Our physicians continue to receive recognition in the prestigious 2017/2018 Castle Connolly "Best Doctors" listing. We continue to make great strides with the integration of NYEE and Mount Sinai's Ophthalmology and Otolaryngology departments. In addition, we recently celebrated graduation of a new class of physicians who will continue to lead changes in the ever-evolving healthcare field. In June we proudly announced the creation of the Ophthalmic Innovation and Technology Program, the first of its kind in the New York metropolitan region. The program, led by Sean Ianchulev, MD, MPH, will bring together world-renowned full-time as well as voluntary faculty to train physicians and resident trainees in the latest and most advanced surgical technologies in ophthalmology. This will position NYEE at the forefront of innovation, establishing a microsurgical intervention center of excellence, and bringing patients closer to the benefits of leading-edge technology and minimally invasive surgical techniques.

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Graduation Day at NYEE: A Day of Celebration and Ceremony



Commencement for New York Eye and Ear Infirmary of Mount Sinai took place on Thursday, June 22 at the Friends Meeting House. Faculty, students, parents and friends celebrated the accomplishments of the graduates in the fields of Ophthalmology, Otolaryngology, Plastic and Reconstructive Surgery, and Research. NYEE President James C. Tsai, MD, MBA welcomed the attendees and delivered opening remarks. "It has been a pleasure and a privilege to teach and mentor this extraordinary class. Be proud of your achievements and celebrate your successes. Use your knowledge to lead changes in healthcare for the better and deliver exceptional patient care," said Dr. Tsai. "Challenge the status quo to make a positive difference, seek opportunities to provide global assistance to revive hope, innovate, and dream big."



The ceremony culminated with the awarding of degrees and presentation of diplomas followed by a reception for family, friends and faculty at the NYEE Sights and Sounds Cafe. Congratulations to the Class of 2017 on your accomplishments. The entire NYEE family wishes all graduates continued success in your future endeavors!

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Celebrating NYEE Employees with a BBQ



Left to right: Susan Mejia, Marjorie Dumlao-Mendoza, Fe Ambas-Jimenez, Svetlana Krakhmalnaia, Monte Carlo Torrate.

Food, fun, and appreciation were on the menu at the June 14 employee BBQ as the NYEE management team served lunch to NYEE's 300 employees to thank them for their dedication throughout the year.



Staff members were treated to a wide variety of BBQ favorites including hamburgers, hot dogs, wings, salads and delicious desserts in the company of their colleagues and friends.

Employees were invited to enter a raffle to win a variety of gift baskets and prizes.

The lucky winners were: *Carlos Claudio, Inna Tsekhan, Anita Lam, Peter Graham, Sonia Cruz, Lydia Li, Bobby Deknatel, Fidelity Cruz and Charlen Cowell.*

NYEE leadership truly values the contributions and hard work demonstrated by all employees. Every day our staff ensures that our patients receive the highest level of service and support. On behalf of NYEE's management team thank you for all you do.

Tell us what you thought of the employee event. Use the suggestion box in the Sights and Sounds Cafe to share your feedback and suggestions for future events.



Left to right back row: Brian Sullivan, Noel Jarrett, Geovanni Miranda Armando Barbier, Percival Santiago, George Molina, Ruby Paneque, Jaime Cayaso, Jose Maldonado. Front row: Adele Lee, José Guevara, Charles Jones, Jeremy Taylor.

Welcome to the first issue of NYEE InSight! *(continued from page 1)*

Dr. Ianchulev was formerly the Chief Medical Officer at San Francisco-based Transcend Medical, where he led the development of a next-generation micro-stent technology for glaucoma (i.e. CyPass® Micro-Stent, Alcon). An internationally renowned innovator, he has pioneered numerous breakthrough drug therapies and cutting-edge innovations in ophthalmology over the past decade. In his new position as Director of the Ophthalmic Innovation and Technology Program, Dr. Ianchulev will partner closely with Douglas Buxton, MD (Jorge N. Buxton, MD Microsurgical Education Center) and Richard Rosen, MD (The Shelley and Steven Einhorn Clinical Research Center), who oversee two of the most advanced hospital-based teaching and research facilities in the world.

The entire leadership team is working closely with George Wanna, MD, Site Chair of Otolaryngology at NYEE, and Eric Genden, MD, System Chair of Otolaryngology at Mount Sinai Health System, to grow ENT clinical and surgical volume at NYEE. We would like to also congratulate Dr. Genden on his recent appointment as Senior Associate Dean for Clinical Affairs at the Icahn School of Medicine at Mount Sinai.

As NYEE continues to grow and innovate, I am confident that the best is yet to come. Thank you for your continued dedication to NYEE and for your ongoing commitment to providing compassionate, high quality care to all our patients.

Sincerely,
James C. Tsai, MD, MBA

Employees Receive Special Recognition for Making a Difference



This April, NYEE's enhanced "**Eye Hear You're Great**" recognition program was relaunched to celebrate individuals who have made a difference in the lives of our patients and/or the NYEE community.

In the past only managers were able to nominate staff. The nomination process has been modified so that peers can also nominate their co-workers for consideration.

The program recognizes those who have demonstrated service excellence by going above and beyond the call of duty by applying Mount Sinai's core values. The five guiding principles in the box at right, form the foundation of our culture.

In April we received more than 100 nominations and after careful review, six deserving individuals were awarded this special recognition.

*Congratulations to: **Ana Santos** (Physician Team Member), **Katy Tai** (Research Manager), **Lourdes Divino-Jose** (RN),*

***Umawatte Parasram** (Surgical Coordinator), **Ricardo Lorenzo** (Housekeeping Supervisor), and **Margarita Mendy** (Orthoptist).*

Core Values

- **Collaborative:** United by a shared purpose; engages team members; fosters teamwork and creates an environment of trust and inclusiveness.
- **Agile:** Adapts easily and quickly to changing needs, conditions, and work responsibilities; changes methodology or tactics, when necessary, to achieve a goal, objective or task; responds appropriately to fluctuating work demand and priorities.
- **Passionate:** Demonstrates a deep-rooted commitment to job responsibilities and goals; is genuinely dedicated to work and the team; demands excellence of self; is energetic and enthusiastic in achieving organizational goals and objectives.
- **Creative:** Offers innovative ideas and solutions to optimize impact and efficiency.
- **Empathic:** Recognizes and embraces the thoughts and feelings of others; takes a sincere interest in the concerns of patients and colleagues; preserves the dignity of others while providing comfort.

To celebrate their success a lunch reception was held May 11 attended by the nominees; the colleagues who nominated them; Dr. Tsai; Christopher Spina, Senior Vice President and Chief Operating Officer; and members of executive leadership to personally thank them for their efforts.

Eye Hear You're Great provides an opportunity to learn from each other and award special recognition to dedicated co-workers who make outstanding contributions to NYEE.

Look for an e-mail announcement in August requesting submissions for September nominees. Please take the opportunity to tell us who has made a difference in your department.

Graduation Day at NYEE: A Day of Celebration and Ceremony (continued from page 1)

Department of Ophthalmology Fellowship Graduates and Future Plans

Sivan M. Elyashiv, MD: Returning to Israel (Clinical Fellow in Uveitis and Ocular Immunology)

Robert Allen Fargione, MD: WestMed Medical Group, White Plains, NY (Clinical Fellow in Glaucoma)

Ravivarn Jarukasetphon, MD: Freelance Researcher (Glaucoma Research)

Brooke LW Nesmith, MD: VitreoRetinal Consultants and Surgeons, Wichita, KS (Clinical Fellow in Medical and Surgical Disease of the Vitreous and Retina)

Tighe Curtis Richardson, DO: Director, Keesler AFB Refractive Surgery Center and Head of the Keesler Hospital Cornea and Ophthalmology Service, Biloxi, MS (Fellow in Cornea, External Disease and Refractive Clinical Surgery)

Ketki Soini, MD: Eye Care Specialists, West Roxbury, MA (Clinical Fellow in Cornea and Refractive Surgery)

Alexander E. Voldman, DO: Eye Physicians and Surgeons, Milford, CT (Clinical Fellow in Cornea and Refractive Surgery)

Arkadiy B. Yadgarov, MD: Omni Eye Services Atlanta, GA (Clinical Fellow in Glaucoma)

Fatoumata Yanoga, MD: Faculty Practice State University of Ohio, Columbus, OH (Clinical Fellow in Medical and Surgical Disease of the Vitreous and Retina)

Department of Ophthalmology Resident Graduates and Fellowship Match

Zane Anwar, MD: Weill Cornell Medical College, New York, NY (Cornea)

Jerome V. Giovinazzo, MD: New York Eye and Ear Infirmary of Mount Sinai, New York, NY (Retina)



Yijie (Brittany) Lin, MD: University of California, San Francisco/Francis I. Proctor Foundation, San Francisco, CA (Cornea)

Alicia R. Menezes, MD: Wills Eye Institute, Philadelphia, PA (Glaucoma)

Natasha Nayak-Kolomeyer, MD: Wills Eye Institute, Philadelphia, PA (Glaucoma)

Nicole K. Scripsema, MD: Moorfields Eye Hospital, London, UK (Medical Retina)

Ruidi Wang, MD: Carle Foundation Hospital, Urbana, IL (Comprehensive Ophthalmology)

Department of Otolaryngology Resident Graduates and Future Plans

James Azzi, MD: Oregon Health & Science University, Portland, OR (Facial Plastic and Reconstructive Surgery)

Sameep P. Kadakia, MD: Baylor, Fort Worth, TX (Head and Neck and Facial Plastic Reconstructive Surgery)

Shira L. Koss, MD: Emory Medical Center, Atlanta, GA (Laryngology Fellowship)

Brian D. Schwab, MD: Austin ENT Clinic, Austin, TX (Attending Physician)

Department of Plastic and Reconstructive Surgery Graduates and Future Plans

Tamara Betoul Dawli, MD: Private Practice, Buffalo, NY (Clinical Fellow)

Kritopher Blake Hamwi, MD: Private Practice, Washington, DC (Clinical Fellow)

NYEE Welcomes Physician Trainees

This fall we will welcome 18 new residents and fellows to NYEE. Our competitive programs strive to provide all trainees with a range of clinical and surgical skills and research opportunities to prepare them for their chosen fields.

All NYEE faculty are committed to the clinical education and professional development of outstanding physicians while emphasizing the importance of compassionate care and treating the whole patient.

The entire NYEE team looks forward to welcoming the new trainees and helping them become leaders in their field.

Incoming Ophthalmology Fellows

Richard France, MD: Uveitis

Jerome Giovinazzo, MD: Vitreo-Retina Surgery

Daniel Gologorsky, MD: Vitreo-Retina Surgery

Albert Hazan, MD: Cornea and External Diseases

Emily Jacobs, MD: Cornea and External Diseases

Michael Jansen, MD: Vitreo-Retina Surgery

Sze Wong, MD: Glaucoma

Eunmee Yook, MD: Glaucoma

Incoming Ophthalmology Residents Class of 2020

Masako Chen, MD

Rachel Lee, MD

Jonathan Lo, MD

Neesurg Mehta, MD

Thomas Quehl, MD

Manan Sampat, MD

Cissy Yang, MD

2017 Incoming Otolaryngology Residents Class of 2022

Peter Filip, MD

Enrique Gorbea Dolagaray, MD

Anni Wong, MD

NYEE Pays Tribute to Nurses and Caregivers During National Nurses Week

NYEE celebrated the extraordinary contributions and talents of our nursing staff during **National Nurses Week, May 6-12, 2017**. A variety of engaging and educational activities were planned to inspire and pay tribute to the nursing team and recognize their contributions to the health and well-being of all NYEE patients and their families.

Many of the festivities were designed to complement

this year's theme **"Nursing: The Balance of Mind, Body, and Spirit."** Highlights of the weeklong celebration included a poster display, updates on current nursing research and quality improvement projects, enrichment programs, interactive seminars on professional advocacy as well as a panel discussion titled, **"Advancing career and practice opportunities; a discussion with NYEE RN peers."**

This year NYEE's nursing leadership launched a special awards program to recognize excellence and pay tribute to three outstanding staff members who best demonstrate professional nursing practices and compassionate patient-centered care while exemplifying the core values of our organization.

Congratulations to this year's recipients:

- **Preceptor of the Year:** Robin Begley, RN, Comprehensive Eye Clinic
- **Patient Care Extraordinaire:** Arlene Antolin, RN, Adult ASU and Merry Chow, RN, Comprehensive Eye Clinic
- **Friend of Nursing:** Frank Hart, BioMed Plant Operations

Although Nurses Week is celebrated once a year, we sincerely thank the entire nursing team for playing a critical role in advocating for patients and delivering extraordinary care to patients and their families 365 days a year.



Nurses Week Photo Award winner OR Tech, Daihana Rodriguez with 2nd floor multidisciplinary surgical team. *First row:* Daihana Rodriguez, Carla De La Paz, Aleksandr Kulchinsky, Troy Ratcliffe. *2nd row:* Daniel Rivera, Yesenia Martinez. *3rd Row:* Jay Dolitsky, MD, George Du



Left to right: Lorna De Chavez, Elsa Simeon, Wally Manavilla, Lisa Nadela, Marina Dico Maravilla, Adrian Breithenbach

NYEE Alumnus Gift to the Next Generation of Ophthalmologists

On behalf of James C. Tsai, MD and the New York Eye and Ear Infirmary of Mount Sinai, we wish to thank Douglas Buxton, MD and The Jorge N. Buxton, MD Microsurgical Education Foundation for a generous donation in support of microsurgical education at NYEE.

The Buxton Foundation's gift will be used to purchase a new computer server to upgrade our current system for archiving and accessing surgical videos. Both the Ophthalmology Residency and Fellowship Programs will benefit tremendously from the new technology, which will enrich the surgical training of our residents and fellows by improving our ability to create teaching materials for lectures, courses, and publications. In addition to enhancing resident and fellow education, it will also be available to all Ophthalmology attending physician staff for their personal use – for archiving surgical cases, self-education and review, preparation of educational materials for lectures, CME courses, etc.

We thank Dr. Buxton and the Foundation for its generosity and continued support of NYEE.

NYEE Physicians Recognized As “Best Doctors” of 2017-2018 by Castle Connolly

NYEE is pleased to recognize the physicians who were named to *Castle Connolly's* “Best Doctors” list for 2017-18 that recently appeared in *New York* magazine.

“Congratulations to all of our colleagues for this prestigious recognition,” said Dr. James C. Tsai. “Our physicians continue to be honored for their expertise and commitment to excellence in academic medicine, research and exceptional patient care.”

Castle Connolly Medical Ltd., a New York City research and information firm, determines the rankings based on a regional peer-review survey that asks thousands of licensed physicians to nominate the physicians who, in their judgment, are the best in their field and related fields. The top 10 percent of the region's physicians are then published in its annual guidebook: “*Top Doctors: New York Metro Area.*” For the past 20 years, Castle Connolly has provided *New York* magazine with a shorter version of this list for its “Best Doctors” issue.

Congratulations to the 2017/2018 “Best Doctors”:

Ophthalmology

Rudrani Banik, MD

Neuro-ophthalmology

Ben Cohen, MD

Retina-Vitreous Surgery

Alan Dayan, MD

Retina-Vitreous Surgery

Ebrahim Elahi, MD

Ophthalmic Plastic Surgery

Paul Finger, MD

Ocular-oncology

Ronald Gentile, MD

Retina-Vitreous Surgery

Lisabeth Hall, MD

Pediatric Ophthalmology and Strabismus

Mark Kupersmith, MD

Neuro-ophthalmology

Sidney Mandelbaum, MD

Cornea and External Diseases

Andrew Prince, MD

Glaucoma

Robert Schwarcz, MD

Ophthalmic Plastic Surgery

Paul Sidoti, MD

Glaucoma

Celso Tello, MD

Glaucoma

Jay Wisnicki, MD

Pediatric Ophthalmology and Strabismus

Otolaryngology

David Godin, MD

Voice and Swallowing

Oleh Slupchynskyj, MD

Facial Plastic Surgery

Pediatric Otolaryngology

Joseph Bernstein, MD

Diagnostic Radiology

Roy Holliday, MD

Head/Neck Radiology

Physician Forum Opens Lines of Communication

On June 5, NYEE held its first Physician Forum followed by a reception. We know that the changes affecting NYEE resulting from the integration with the Mount Sinai Health System and the Downtown Transformation project are significant and have wide-ranging implications.

The forum was established to facilitate ongoing communication and encourage transparency between the hospital leadership and our faculty and voluntary physicians during this time.

The forum addressed key issues including NYEE's financial performance; nursing and perioperative; quality and patient experience; and the downtown transformation. The agenda also included a Q&A session for attendees to ask questions of the senior management team.

We thank all the faculty and voluntary physicians for taking the time to attend the forum and for sharing their comments, questions and concerns. The next Physician Forum will be held in the fall.

Reminder to Recycle!

Please familiarize yourself with the changes in the office and common area trash disposal bins to ensure proper compliance. Trash bins are clearly marked to indicate the type of trash to place into the container.

For information visit

www.mountsinai.org/sustain

You can see the full list of Castle Connolly's Top Doctors at castleconnolly.com

Staff Spotlight: Learn Something New About Your Co-Workers



Operating Room Tech:
Adrienne Breitenbach

How did you choose your profession?

I was on a mission in Nicaragua as a translator. The doctor asked me to scrub in and help him. I enjoyed the work, I spoke with my aunt, who is an OR Tech, and decided to go to school. For the past eight years I have been an OR Tech at NYEE.

What was the best advice you ever received?

Make sure you are heard. An important part of my job is to relay information clearly. I'm an intermediary and it is critical that the staff understand and receive accurate information in order to correctly comply.

If you were not an OR Tech what occupation would you choose?

I am the National Director of the Women's Underwater Rugby Organization and I would love to devote more time to developing the sport in the United States. The game is played 13 to 15 feet underwater. The sport was invented in 1964 and is popular in northern Europe and South America. My brother introduced me to the sport, I tried it and I was hooked.



Security:
Kiel Milliman

How do you feel about the downtown transformation?

I think the changes will give us the opportunity to help more people. Most patients are familiar with NYEE's services and will be able to access Mount Sinai Beth Israel services as well. The community will have access to great medical services.

What is the best part of your job?

I like helping people and will do what it takes to help visitors to NYEE. One day I noticed a patient looked upset as he left the building. I went to see if he was okay. He told me he has a physical defect that makes him feel self-conscious. Something upset him and he didn't stay to get the help he came for. I was able to calm him down and bring him to the Social Work Department for assistance.

Where would you like to travel?

Indonesia. My dad played basketball overseas and would show me photos from his travels. Indonesia is such a beautiful place. Perhaps we can go together.



Nursing:
Bina Kalavant

How do you like to spend your weekends?

By teaching music to adults and children. I find it very fulfilling. I've played the sitar for more than 35 years. I've played for Pandit Ravi Shankar, who was a legendary Indian musician known for popularizing the sitar and Indian classical music in Western culture (and the father of singer-songwriter Nora Jones.) I learned the sitar from my husband who is a professional musician. My husband and I have a website and work to promote the preservation of traditional music and dance and traditions of India. Together with other family members we often perform at church events, town halls and cultural events around the city.

What would you do if you won a million dollars?

I would donate it. My passion is the health industry. I would donate a part to NYEE to improve our work space.

What's the best advice you've ever received?

"Go with the flow."

HIMSS Analytics Honors NYEE with Stage 6 Recognition

In May of 2017, HIMSS Analytics recognized NYEE for reaching Stage 6 designation on the HIMSS Electronic Medical Records Adoption ModelSM. The Healthcare Information Management Systems Society tracks and benchmarks electronic health records and health IT using the EMR Adoption ModelSM.

Stage 6 designation recognizes the hospital's advancement in IT capabilities, indicating that we are almost fully paperless across our outpatient facilities for both documentation and ordering purposes. This positions the hospital



among the industry leaders in leveraging technology to document, prescribe, provide robust reporting, and use and analyze data to further

promote the quality and safety of patient care.

"This recognition is a distinct honor and highlights the tremendous collaboration between IT and our clinical departments in utilizing



The team from NYEE leading these efforts includes: Don Ushak, Senior Director, Information Technology; Sophia Saleem, MD, Associate Medical Information Officer; and Melanie Pratts, RN, Director, Medical Systems.

technology to streamline workflows and provide even higher quality patient care," said Dr. Tsai.

NYEE is the third hospital in the Mount Sinai Health System to reach this status. Previous recipients include The Mount Sinai Hospital and Mount Sinai Queens. NYEE is also one of *U.S. News & World Report's* top eye hospitals in the United States. Now the implementation of our EMR brings NYEE in line with an elite group of nationally ranked hospitals that have accomplished this level of integration.

Congratulations to the entire IT team on their tremendous effort.

NYEE Honors the Tireless Commitment of Our Volunteers



National Volunteer Week, is an opportunity to recognize and thank volunteers who lend their time, talent and support to causes they care about in their community.

On April 26 the management team honored NYEE's volunteers with a special lunch to celebrate their contributions throughout the organization. Our volunteers range from teens to seniors who all share a willingness to give their time and energy. They play

an integral role in patient engagement and compassionate, quality care as well as support many non-clinical operations departments throughout NYEE.

A Patient's Perspective Provides Valuable Insights

All healthcare providers strive to engage patients, improve care delivery and ensure patient safety. One of the most valuable ways to assess our progress is to listen to the voice of the customer.

Here are just a few samples of what our patients have shared about their experience at NYEE.



Notes of Appreciation from Patients:

After a patient lost her watch in the trash she asked Rosa Burgos in Housekeeping for assistance as the watch had deep sentimental value. Ms. Burgos dug through the trash and was able to locate the watch. She returned the watch to a grateful patient.

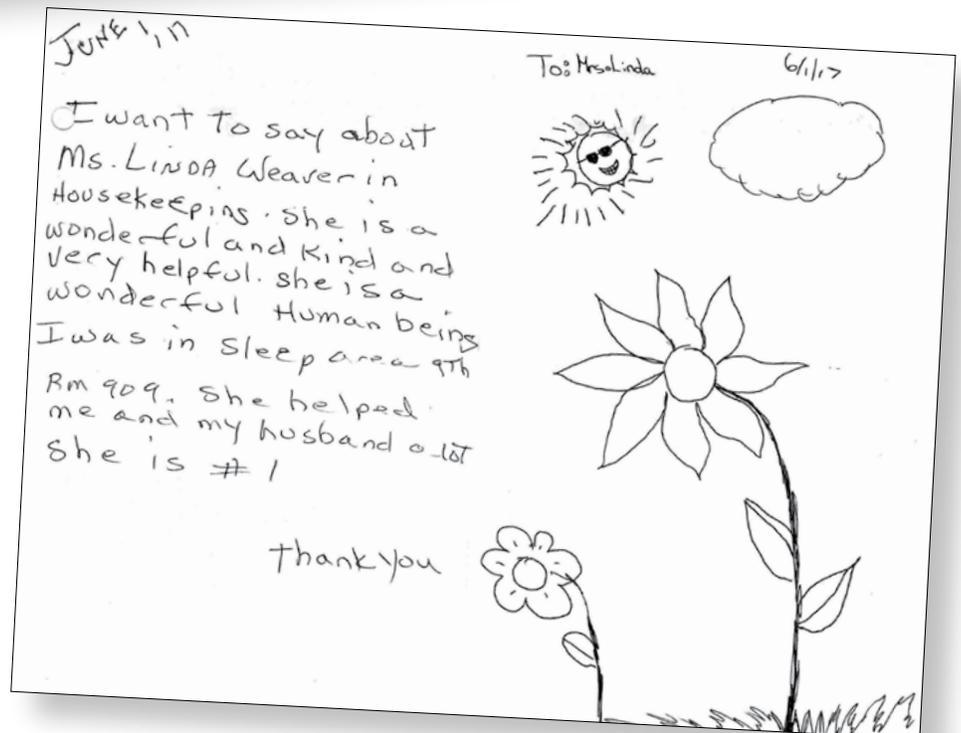
"We give much thanks to Rosa Burgos. May God bless her at all times."

- CN and JO

Linda Weaver, Housekeeping, befriended a young girl who was very upset and not happy about being at NYEE for treatment. Linda spoke with the girl providing comfort and easing her fears about the upcoming blood draw. Linda suggested the patient draw a picture of what makes her happy. Later that day, Linda saw the patient who gave her a hug and presented her with the beautiful drawing. -MS

Comments from Press Ganey Surveys:

"My son's treatment was exceptional as was the care and attention that he received. We had a particular request about my son's anxiety about the anesthesia and that was handled so carefully. He was completely relaxed as he was taken in for surgery. For that, my husband and I are very grateful. The fact that my son has been given the chance to see better than he was seeing



is a miracle to us. Thank you. You will always be in our thoughts and prayers."

"Dr. Kenneth Cohen and staff were wonderful, concise and very comforting

in preparing me for my cataract procedure. You should be quite proud to have such a great team. Kudos to all and thank you."

NYEE Physicians and Medical Staff Are On a Mission to Make a Difference

“The best and most beautiful things in the world cannot be seen or even touched - they must be felt with the heart.”—Helen Keller



All too often we forget how fortunate we are and how much we have. Could you function even for one day unable to hear conversations; unable to move easily about the city without your sight; having to endure constant staring due to a prominent birthmark on your face or unable to speak properly because of a malformed palate.

Many people in the remote regions of the world can only hope and pray for the opportunity to receive medical treatment that will change their lives for the better. Sometimes miracles do happen, in the form of medical missions undertaken by physicians and medical professionals who choose to donate their time and talents to

helping people live a better life. By conducting mission trips to remote regions of Morocco, Nicaragua, India, Mongolia, the Philippines or the Dominican Republic, many NYEE physicians and medical teams share their expertise with hundreds of strangers who are now friends. They have forever changed the lives of men, women and children by performing sight saving glaucoma surgery; distributing hearing aids that enable children to attend school or undertaking reconstructive surgery to correct a facial deformity.

The deep appreciation expressed by their patients stays with the physicians, nurses

and medical teams long after they return home and fuels their desire to embark on new missions year after year. Many of your colleagues would be happy to share their experiences and welcome your participation on their next mission trip.

Physicians and medical staff who have made a difference are listed on the following page.

Provider	Country Visited	Organization
Manoj T. Abraham, MD	India	Healing The Children Northeast
Penny Asbell, MD	Myanmar	Hawaiian Eye Foundation
Alexander Barash, MD	Mongolia	Virtue Foundation
Meghan Brady, Au.D., CCC-A	Nicaragua	Mayflower Medical Outreach
Douglas Buxton, MD	Zambia	International Vision Volunteers and The Jorge N. Buxton Microsurgical Educational Foundation
Brian Campolattaro, MD	Dominican Republic	Volunteer Health Program (VHP)
David Della Rocca, MD		
Robert Della Rocca, MD		
Millie Fell, MD		
Grace Angway, Registered Nurse		
Pedro Vasquez, Operating Room Technician		
Rosemary Rodriguez, Operating Room Technician		
Elsa Simeon, Operating Room Technician		
Ronald C. Gentile, MD	India	International Surgical Mission Support Operation Restore Vision
Alfred-Marc Illoreta, MD	Philippines	Philippine Medical Society of Greater Kansas City
Andrew Jacono, MD	Ecuador	HUGS Foundation
Kayvan Keyhani, MD	Honduras	Vision Outreach International
Gregory Levitin, MD	Philippines	Vascular Birthmarks Clinic Philippines General Hospital
Brian Mikolasko, MD	Haiti	Team Broken Earth and Project Medishare Flying Samaritans
Augustine Moscatello, MD	India	Healing the Children Northeast
Lawrence V. Najarian, MD	Armenia	Armenian American Health Professionals Organization
Harsha Reddy, MD	India	Lions Eye Hospital
Joseph Rousso, MD	Peru	Healing the Children, Northeast
Julius Shulman, MD	Peru	Peruvian Army - Volunteer Optometrists in the Svc. of Humanity
Peter Taub, MD	Peru	National Children's Hospital of Peru
James Tsai, MD	Haiti	Hands Up for Haiti
H. Jay Wisnicki, MD		ORBIS International
John Zheng, MD	India	Healing the Children

NYEE Staff Steps Up to Ensure Patient Safety

You've heard the phrase, "it takes a village." And in the case of patient safety it truly does. All NYEE staff are responsible for ensuring patient safety. And it is critical that all staff consistently apply best practices, double-check work and speak with their supervisor if they have questions or uncover a discrepancy.

Recently Michael Strauss, MD, Senior Vice President and Chief Medical Officer, recognized three NYEE employees for their conscientious efforts resulting in positive outcomes for our patients. Safety Awards were presented to Yazmin Delgado, Mary Ann Ramos and Peter Weseley, MD.

During a routine registration, Ms. Delgado and Ms. Ramos, Admitting Associates, noted an error in a patients' name on a printed appointment notice. They investigated the misspelling and escalated it to their supervisor. Thanks to their diligence in spotting the error, potential problems were averted.

Dr. Weseley was working in his office when he learned that a patient collapsed in the hallway. He quickly responded to



this emergency and found the patient unresponsive. He began to perform CPR while others in his office called 911. Dr. Weseley's performance of CPR was a vital first step in what turned out to be a successful resuscitation of the patient, who was then brought to Mount Sinai Beth Israel. The patient survived and was discharged home after a short hospital stay.

It's important to be an active member of the healthcare team. We thank our award winners for their extraordinary efforts and for raising the bar on patient care.

Coming Up:

NYEE Continuing Education Courses:

- 2nd Annual Transformational Ophthalmology Symposium – September 16, 2017
- Women in Ophthalmology - New York Chapter - 11th Annual Program October 3, 2017
- Endoscopic Middle Ear Surgery Dissection Course – October 6-7, 2017

For information go to:

<http://www.nyee.edu/health-professionals/cme/live-conferences>

NYEE Blood Donation

September 12, 2017



11am – 5pm
3rd Floor
Conference
Room

Please save the date!
More information to come.

Attention NYEE Alumni:

NYEE Alumni Reception at the AAO Conference

- Saturday, November 11, 2017
5:30 - 8:30 pm at the
Royal Sonesta Hotel
300 Bourbon Street, New Orleans
Fleur De Lis Ballroom